















## Reservation Information

### Reservation Policies

- All reservations are held for 7 days from the day the reservation is placed, while payment is being made.
- All reservations require a 50% confirmation deposit payment within 7 days of creating the reservation.
- All invoiced bookings with no confirming reservation payment received after the 7 day hold period, are considered no longer reserved and are open to sell.
- Final balance payments are due in full 90 days prior to trip start date.
- Payments can be made via credit card through the payment link on the invoice, or by calling the Anchorage reservations office, or by sending a check made out to *Bristol Adventures*.

### Cancellation, Rescheduling, and Refund Policies

- Flight reservations are refundable, less a \$100 per person fee if cancelled at least 14 days prior to the start of the reservation.
- Cancellations made within 14 days from the start of travel are not refundable.
- Day trips will be refunded if we cannot fly due to inclement weather.
- If weather warrants that travel is possible for part of a trip (such as Anchorage to King Salmon) but is questionable to reach the final destination (such as Brooks), passengers may be given the option to cancel the entire trip for a refund OR travel the initial leg of the trip in hopes that weather improves in time to reach the final destination. However, if a passenger opts to fly, any flight leg that is fulfilled is not refundable.
- Same-day cancellations due to inclement weather is only available if offered by our Katmai Air office staff.

### General Terms and Conditions

Katmai Air and/or Brooks Lodge reserves the right to cancel or alter; scheduled flights, tours, or itineraries as situations or conditions require for safe operations due to weather or other factors beyond our control. Katmai Air and/or Brooks Lodge is not responsible for any expenses incurred for how its schedule or itinerary changes might affect additional travel, lodging, logistics or plans. Because weather can occasionally affect schedules, and because unforeseen situations can necessitate a trip cancellation, Katmai Air and Brooks Lodge **highly recommends purchasing trip or travel insurance.**



## Contact Information and Directions

Please note our Anchorage office location has changed for the 2020 season. Directions to our new location can be found below, or feel free to search 'Katmai Air' on your mobile device to be directed via Google Maps.

**Anchorage Office:** (907) 243-5638

**King Salmon Office:** (907) 246-3079

### **Anchorage Office Address:**

Katmai Air  
6400 South Airpark Place, Suite 1  
Anchorage, AK, 99502

### **Directions from Ted Stevens Anchorage International Airport (ANC):**

- Head east on International Airport Rd. toward Jewel Lake Rd.
- Turn right onto Jewel Lake Rd. (1.3 miles).
- Turn right onto Raspberry Rd. (1.0 miles).
- Turn right onto S Airpark Pl. (371 feet).
- Turn left to stay on S Airpark Pl. (0.3 miles).
- Arrive at Katmai Air, 6400 S Airpark Place.



**Katmai Air**  
**6400 South Airpark Place, Suite 1**  
**Anchorage, AK, 99502**

